

Communicating with Victims

Date: November 17, 2015

Location: Brookland Baptist Church Educational Building, 1066 Sunset Boulevard, West Columbia, SC 29169

OVSEC-Course # 0807(A)

Approved Credit Hours: 5.5

Act 141 Approved Training %: 100

Core Courses: This training covers the following portion(s) of the Core Requirements for **BASIC** VSPs:

- 2.0 hours – Communication
- 3.0 hours – Specialized Training

Sponsor: Conflict Resolution Connections, LLC

Contact: Aisha Moorer at conflictconnect@gmail.com

This training is \$25 per participant. For questions, please contact Aisha Moorer with the information provided above. To register, please click [here](#).

Training Agenda:

8:30 – 9:00am	Registration
9:00 – 9:10am	Introductions/Ice Breaker
9:10 – 10:10am	How do you communicate?
10:10 – 10:35am	Listening to the Victim
10:35 – 10:40am	Break
10:40 – 11:30am	Listening to the Victim (continued)
11:40 – 12:30pm	Regaining Control
12:30 – 1:30pm	Lunch
1:35 – 2:15pm	Activity and Building Trust
2:15 – 3:15pm	Understanding Communication/Cultural Barriers
3:15 – 4:00pm	Role Play / Communication Tips
	Q&A / Wrap Up